

Vital Workforce: Elevating Human Capital in Healthcare

February 25-26, 2025 | Fort Worth, TX

All times are in Central Time Zone (CT). Eligible for continuing education (CE) credits.

DAY ONE – February 25

7 – 8 a.m. Registration, Networking, and Breakfast

8 – 9:15 a.m. Conference Welcome and Opening Remarks

The Future of Work in Healthcare – Adapting to Shifting Workforce Expectations – Craig Deao, MHA, Speaker, Author, Managing Director, Huron

Discover how Huron's strategic approach to workforce management empowers healthcare organizations to meet evolving employee and patient needs. This keynote highlights strategies for attracting, developing, and retaining a resilient workforce to thrive in a dynamic environment.

9:15 – 9:45 a.m. Networking Break

BREAKOUT SESSIONS

9:45 – 11 a.m.

Leadership Change Readiness: Building the Foundation for Success

Learn how to embrace change, cultivate a change-ready mindset, and equip your team to thrive in evolving environments.

Redesigning Care Models for Better Outcomes and Efficiency

Explore innovative care models that streamline workflows, boost performance, and improve patient outcomes while aligning with organizational goals.

11 – 11:15 a.m.

Transition Break

BREAKOUT SESSIONS

11:15 - 12:30 p.m.

Winning the Talent Race: Creating a Hiring Process That Inspires Retention

Explore strategies to engage candidates, attract top talent, and build a foundation for long-term retention.

Lindsey Day Rodriguez, Director, Huron

Strategies for Intelligent Care Delivery

Discover how AI, real-time analytics, and virtual tools optimize care, enhance efficiency, and improve patient outcomes in a complex healthcare landscape.

12:30 – 1:30 p.m.

LUNCH

**GENERAL
SESSION**

Connect the Dots

Workforce Optimization in Action: Lessons from Client Leaders

1:30 – 2:30 p.m.

Join a panel of healthcare leaders as they share effective workforce optimization strategies and the impactful results these approaches have delivered.

2 – 2:15 p.m.

Transition Break

**BREAKOUT
SESSIONS**

2:15 – 3:30 p.m.

**Performance Management
Tactics: Driving Alignment
and Accountability**

Explore strategies to align initiatives, foster accountability, and empower employees to achieve organizational goals.

**Designing for the Patient
Experience: Prioritizing Quality,
Safety, and Compassion**

Learn to design workflows and environments that enhance patient experience, improve outcomes, and ensure safety through compassionate care and digital innovation.

3:30 - 4 p.m.

Networking Break

**GENERAL
SESSION**

Connect the Dots

Building a Culture of Innovation

4 – 5 p.m.

Learn practical tools to foster innovation, drive change, and enhance collaboration, positioning your organization for success in a rapidly evolving healthcare landscape.

5 – 6 p.m.

Networking Reception

DAY TWO – February 26

8 – 9 a.m. Breakfast

GENERAL SESSION

Day Two Welcome and Opening Remarks

9 – 10:15 a.m.

Walking Together: Building Empathy and Collaboration in Healthcare Systems – Buffy Kelly, Managing Director, Huron

Explore strategies to foster empathy and teamwork by encouraging healthcare professionals to understand and support each other's challenges and perspectives.

10:15 – 10:30 a.m. Break

GENERAL SESSION

Inspiring a Diverse Workforce: Bridging Generations and Cultures

Todd Hendricks, Director, Huron

Learn strategies to bridge generational gaps, embrace cultural diversity, and adapt leadership styles to foster collaboration and create an inclusive environment.

10:30 – 12 p.m.

Building Brighter Futures: Empowering Employees from Onboarding to Career Advancement - Jennifer Miller, Managing Director, Huron

Discover the importance of continuous learning and development in preparing the workforce for long-term success and career growth.

12 – 1 p.m. Lunch

GENERAL SESSION

Workforce Solutions Unpacked: Expert Q&A Panel – Moderated by Buffy Kelly, Managing Director, Huron

Gain insights and solutions from Huron industry experts in this interactive Q&A panel on workforce challenges and strategies.

1 – 3 p.m.

Connect the Dots and Key Takeaways

Why All This Matters: Inspiring HCM Excellence – Rich Bluni, RN, Speaker, Author, Senior Director, Huron

In this closing keynote, Rich ties together the conference themes, highlighting how HCM excellence drives exceptional care and patient satisfaction, leaving you motivated to create lasting, positive change.

3 p.m. Conference Adjourned
